



A.A.I.R.R.G.  
P.O. Box 9169  
Missoula, MT.  
59807-9169

January 23, 2012

Attn: Bill Perdue, President

Subject: Repair Station Liability Insurance

Dear Mr. Perdue,

I would like to thank you for your part in the creation of A.A.I.R.R.G. in providing affordable product liability insurance to small family owned repair stations like ourselves. After observing an incredible increase in product liability insurance with no claims, we were forced to go "self-insured", that is no product liability insurance.

The first thing we were obliged to do was set aside funds to maintain a separate account in the event of something happening. This of course kept capitol away from expanding our business as fast as we wanted. And second, I wasn't sure if we had was set aside enough and that I may be forced to "hand over the keys" to my business should something "big" happen.

A.A.I.R.R.G.G. has given our family what could be called "sleep better" insurance. A.A.I.R.R.G.G.'s rates provided us with a partner who will be watching our back. We can again move forward and begin to concentrate on building our business and servicing our customers; our real employer.

Thank you again very much to **all** who were involved with the establishment of A.A.I.R.R.G. I look forward to a long and incident-free association for many years to come.

Yours most sincerely,

Zaven Sevoian  
Owner/General Manager  
Accurate Accessories, LLC